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1973 TPS (Toyota Production

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The Lean Healthcare Dictionary: An Illustrated Guide to Using the Language of Lean Management in Healthcare is designed to bridge the gap between Lean practitioners and healthcare professionals. This comprehensive dictionary defines essential Lean and healthcare terms to help create a common language for anyone involved in Lean healthcare improvement activities.

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In today's healthcare economy, with reduced reimbursement and closer scrutiny of quality patient care, the concepts and terminology of Lean management are becoming invaluable to nurses, clinicians, administrators, and other healthcare staff involved in improvement. Conversely, a basic grasp of common healthcare terms is

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essential for process improv

## The Language Of Lean

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Lean is a practice that helps to improve quality by identifying and eliminating wastes in processes. The history of lean in healthcare dates back to the early 1900s. However, lean has evolved significantly. In healthcare, lean focuses more on process efficiency, patient's health and safety than cost.

~~Lean in Healthcare~~

~~History, Tools & Examples~~

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Lean health care is...  
Promoting a culture of  
continuous improvement. A  
lean management system is  
cornerstone to a culture  
that puts the patient first.  
Everyday the lean work at  
Virginia Mason is advancing  
the quality of health care,  
as demonstrated by our  
recognition for patient

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safety, as we collaborate to  
achieve zero defects.

~~What Is Lean Health Care? |~~

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Lean healthcare is the application of “lean” ideas in healthcare facilities to minimize waste in every process, procedure, and task through an ongoing system of improvement. Using lean principles, ...

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The Lean Healthcare Dictionary: An Illustrated Guide to Using the Language of Lean Management in Healthcare is designed to bridge the gap between Lean practitioners and healthcare

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professionals. This comprehensive dictionary defines essential Lean and healthcare terms to help create a common language for anyone involved in Lean healthcare improvement activities.

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Lean thinking identifies the least wasteful way to provide better, safer healthcare to your patients - with no delays. It's about being able to do more with the resources available. Five principles of lean thinking enhance the quality of healthcare by improving

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flow in the patient journey and eliminating waste: 1 Specify value 2 Identify the

~~Going lean in the NHS~~

Lean applies in every business and every process. It is not a tactic or a cost reduction program, but a way of thinking and acting for an entire organization. Businesses in all industries and services, including healthcare and governments, are using lean principles as the way they think and do.

~~What is Lean?~~

The Promise of Lean in Health Care. This PDF was created by Mayo Clinic—and while it's a little longer

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than the last few articles, it's chock-full of helpful, thorough examples. The abstract explains that the goal of the article "is to provide a template for health care leaders to use in considering the implementation of the Lean ...

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Lean is a set of operating philosophies and methods that help create a maximum value for patients by reducing waste and waits. It emphasizes the consideration of the customer's needs, employee involvement and continuous improvement.

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Illustrated Guide To Using Research on the application and implementation of lean principles in health care has been limited.

~~Lean management in health care: definition, concepts~~

~~...~~

The State of Lean in Healthcare Healthcare is transitioning to value-based reimbursement, so organizations have a pressing need to fine-tune processes and work waste out of the system. Lean, touted for its ability to remove waste from processes, has obviously caught the interest of these organizations.

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Lean processes in healthcare  
are similar to  
manufacturing: both deal  
with inventory control and  
processes using the same  
equipment and people. Lean  
focuses on activities that  
provide the highest value to  
the client—a process known  
as value stream mapping—or

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those that generate the most  
revenue, while eliminating  
superfluous steps.

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~~Lean | definition of lean by  
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In the report, the authors define Lean in healthcare as "an organization's cultural commitment to applying the scientific method to designing, performing, and continuously improving the work...

In today's healthcare economy, with reduced reimbursement and closer scrutiny of quality patient care, the concepts and terminology of Lean management are becoming invaluable to nurses, clinicians, administrators,

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and other healthcare staff  
involved in improvement.  
Conversely, a basic grasp of  
common healthcare terms is  
essential for process  
improvement specialists who  
aren't necessary fluent in  
healthcare terminology. The  
Lean Healthcare Dictionary:  
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Using the Language of Lean  
Management in Healthcare is  
designed to bridge the gap  
between Lean practitioners  
and healthcare  
professionals. This  
comprehensive dictionary  
defines essential Lean and  
healthcare terms to help  
create a common language for  
anyone involved in Lean  
healthcare improvement

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activities. Providing quick reference to the language of Lean management in healthcare, the dictionary includes diagrams and charts that illustrate concepts and aid in understanding. Each entry in Part I provides a succinct description of a Lean term as used in a healthcare setting.

Healthcare terms and acronyms that commonly arise in the course of Lean transformations are defined in Part II. The content of this dictionary is firmly rooted in the hands-on experience of Rona Consulting Group, whose principals have designed and led groundbreaking

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applications of Lean  
management in emergency  
rooms, operating rooms,  
labs, hospitals, and major  
medical centers.

At this book's core is the fundamental belief that teacher quality is the single most important factor in student learning. It shows you how to improve your students' academic achievement by focusing on what teachers know and are able to do. This brief handbook serves as a practical tool which provides- professional growth benchmarks for aspiring and practicing teachers - a framework to

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use when hiring new teachers- common language for dialogues on learning and for teacher evaluation - a clearer focus on professional development Six Standards of Practice are presented in simple, practical, classroom-oriented terms. Also displayed are rubrics which reveal and distinguish emerging, developing, proficient, and advanced practices.

The principles of mistake proofing, long used to eliminate errors and defects across a range of industries, are now being applied in healthcare

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Illustrated Guide To Using organizations around the world to help ensure patient safety, improve services, and eliminate waste. Mistake Proofing for Lean Healthcare is based on the definitive mistake-proofing philosophy and system developed by Shigeo Shingo. This reader-friendly book introduces the main concepts and benefits of mistake proofing in healthcare and highlights common reasons that errors and defects occur. It also explains how to catch errors before they become defects, using the concept of "source inspection," so you can ensure quality before a process is performed instead of afterward. When

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systematically used, the  
mistake-proofing approach  
explained in this book will  
help you: Create safer, more  
reliable, and more effective  
healthcare services for both  
patients and staff Establish  
a culture in which mistakes  
and the conditions that  
cause them are readily  
surfaced so they can be  
corrected Lay the foundation  
for processes that flow  
smoothly, without disruption  
Eliminate rework, waste, and  
the need for extra resources  
and supplies Presenting real-  
world healthcare examples,  
the book shows different  
types of mistake-proofing  
devices and methods (poka-  
yoke) that provide feedback

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quickly and automatically to prevent errors and defects. The book is part of the Lean Healthcare Series and is designed for individual or group learning. Each chapter includes reflection questions to facilitate understanding and stimulate discussion and action.

The change from traditional ways of producing and managing healthcare services to a just-in-time approach requires a new understanding about what adds value for the patient or customer, and what does not. Just-in-Time for Healthcare is intended to share powerful knowledge that will help you



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participate effectively in the change to just-in-time. Part of the Lean Tools for Healthcare series, this user-friendly book is designed to improve understanding of the just-in-time (JIT) system that is fundamental to providing lean healthcare services and eliminating waste from healthcare processes. The book covers why JIT is important for healthcare by explaining how it enables a healthcare organization to efficiently and reliably produce the quality services its patients require—when they need them, where they need them, and in the amount they need. This book also -

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Addresses the basic concepts of just-in-time in healthcare, including flow, pull, and kanban systems

Describes the principles and benefits of process flow

layouts versus operations-based layouts Reviews the

importance of standard work as the foundation for continuous improvement

Outlines support techniques for just-in-time such as 5S, visual management

techniques, quick setup, mistake proofing, and the essential concepts of lean management Includes real-

world healthcare examples.

Presented in practical terms, this fundamental book shows how lean principles

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and tools connect in a just-in-time system. It is ideally suited for both individual and group learning.

The book shows readers exactly how to use Lean tools to design healthcare work that is smooth, efficient, error free and focused on patients and patient outcomes. It includes in-depth discussions of every important Lean tool, including value stream maps, takt time, spaghetti diagrams, workcell design, 5S, SMED, A3, Kanban, Kaizen and many more, all presented in the context of

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healthcare. For example, the book explains the importance of quick operating room or exam room changeovers and shows the reader specific methods for drastically reducing changeover time. Readers will learn to create healthcare value streams where workflows are based on the pull of customer/patient demand. The book also presents a variety of ways to continue improving after initial Lean successes. Methods for finding the root causes of problems and implementing effective solutions are described and demonstrated. The approach taught here is based on the Toyota Production System,

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which has been adopted  
worldwide by healthcare  
organizations for use in  
clinical, non-clinical and  
administrative areas.

You likely don't need any more tools, programs, or workshops to improve your hospital. What you need is a simple and consistent approach to manage problem-solving. Filling this need, this book presents a Lean management system that can help break down barriers between staff, directors, and administration and empower front-line staff to resolve their own problems. Lean Daily Management for Healthcare: A Strategic

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provides practical, step-by-step guidance on how to roll out Lean daily management in a hospital setting. Ideal for leaders that may feel lost in the transition process, the book supplies a roadmap to help you identify where your hospital currently is in its Lean process, where it's headed, and how your role will change as you evolve into a Lean leader. Illustrating the entire process of implementing Lean daily management, the book breaks down the cultural progression of units into discreet, objectively

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measurable phases. It identifies what leaders at all levels of the organization must do to progress units into the next phase of development. Complete with case studies from different service areas in the hospital, the book explains how to link problem-solving boards together to achieve meaningful and measurable improvements in: the emergency department, the operating room, discharge times, clinics, quality, and patient satisfaction. After reading this book you will understand how consistent rounding, a few whiteboards, pen-and-paper data, and a

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focused effort on working  
the Plan-Do-Study-Act cycle  
can help you build a common  
problem-solving bench  
strength throughout your  
organization—establishing  
the framework upon which  
future improvement can be  
built.

Essentials for the  
Improvement of Healthcare  
Using Lean & Six Sigma is  
all about real and immediate  
quality improvement. Written  
by D.H. Stamatis, a renowned  
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book addresses concerns that  
can be ameliorated with  
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immediate paths for  
improvement fundamental to  
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mechanics of change,  
including transitioning from  
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interactive inclusionary  
teams Focuses on customer  
satisfaction as a key  
indicator of quality  
Explains how Lean and Six  
Sigma tools can be readily  
applied to healthcare  
Spotlights primary care,  
including how to define and  
redesign its process and  
develop better metrics  
Presents IT applications  
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Sigma forms and formulas,  
Lean improvement tools, and  
other quality tools and  
worksheets Whether you think  
advances in technology and  
medicine, coupled with  
freedom of choice, makes the  
U.S. healthcare system the  
best in the world, or  
whether you believe growing  
costs, regulatory morass,  
and a tort-obsessed culture  
drop it to the bottom; it is  
evident that the processes

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currently employed and the  
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medicine philosophy that has  
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resulted will not be able to  
meet the future demands of  
our aging society. Through  
Six Sigma and Lean, this  
text moves the focus from  
reactive controls to the  
proactive efficiency  
required to implement real  
and sustainable quality  
improvements that will allow  
us to forge a system that is  
all about wellness.

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Deitelzweig. Dr. Deitelzweig  
has assembled a group of  
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following topics:

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Respiratory Distress  
Syndrome; Tick Associated  
Ailments; Magnesium  
Disorders; Inpatient  
Management of Post- hepatic  
Transplant; Allergic  
Reactions and Angioedema;  
Optimal Glycemic Control in  
Hospitalized Patients;  
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Relationships with Industry;  
Management of Benzodiazepine  
Withdrawal and Intoxication;  
and LEAN / Sig Sigma with  
Applicability to Healthcare.

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The purpose of this book is to provide a user-friendly guide for healthcare leaders, improvement practitioners, and providers at all levels (current and aspiring) to assemble performance-improvement ecosystems that will transform organizational performance, improve health outcomes, and stand the test of time in the face of scarce resources. The healthcare industry is experiencing more disruption and change now than ever before. The old way of doing business is gone and the new is here. Thus, healthcare leaders must evolve with the

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market or face extinction. As the market evolution continues, the only question is "How many organizations and leaders will make the cut?" The Ideal Performance-Improvement Ecosystem is a quick guide for the journey to the transformational promise land. Readers will gain simple, practical, and actionable insight on thought leadership topics such as the following:

Strategic Planning

Governance and Oversight

Quality Management System

Continuous Improvement

Knowledge Management Culture

"insert image" Casey Bedgood is a healthcare leader with over twenty years of

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experience. He is a Six Sigma Black Belt and accomplished author. Over the years, Casey's work has been recognized, sourced, and modeled by national and global best practice organizations in the healthcare industry and beyond. He has amassed a portfolio of dozens of publications on topics such as thought leadership, knowledge transfer, performance improvement, strategic design, innovative thinking, transformation, Quality Management System (QMS), and many others. Subsequently, many large complex healthcare enterprises across the US,

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Canada, and Singapore have sourced and sought after Casey's thought leadership expertise. Casey earned a BBA Magna Cum Laude from Mercer University and a Master's of public administration from Georgia College and State University (GCSU). He is a IISE Lean Green Belt, Six Sigma Green Belt, and Six Sigma Black Belt. Also, CAP trained via GE and a member of the American College of Healthcare Executives (ACHE).

Winner of a 2013 Shingo Research and Professional Publication Award This practical guide for



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healthcare executives, managers, and frontline workers, provides the means to transform your enterprise into a High-Quality Patient Care Business Delivery System. Designed for continuous reference, its self-contained chapters are divided into three primary sections: Defines what Lean is and includes some interesting history about Lean not found elsewhere. Describes and explains the application of each Lean tool and concept organized in their typical order of use. Explains how to implement Lean in various healthcare processes—providing

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examples, case studies, and valuable lessons learned. This book will help to take you out of your comfort zone and provide you with new ways to extend value to your customers. It drives home the importance of the Lean Six Sigma journey. The pursuit of continuous improvement is a journey with no end. Consequently, the opportunities are endless as to what you and your organization can accomplish. Forty percent of the authors' profits from this book will be donated to help the homeless through two Baltimore charities. Praise for the book: ... well-timed and highly

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illustrative guide for those committed to creating deep levels of sustainable change in healthcare. – Peter B.

Angood, MD, FACS, FCCM,  
Senior Advisor – Patient  
Safety, in National Quality  
Forum ... the most practical  
and healthcare applicable  
book I have ever read on  
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– Gary Shorb, CEO, Methodist  
Le Bonheur Healthcare ...  
well written ... an  
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Lee M. Adler, DO, VP,  
Quality and Safety  
Innovation & Research,  
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University of Central  
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... a must read for all

Leadership involved in  
healthcare. ... I can see  
reading this book over and  
over. – Brigit Zamora, BSN,  
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Administrative Nurse  
Manager, Florida Hospital,  
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